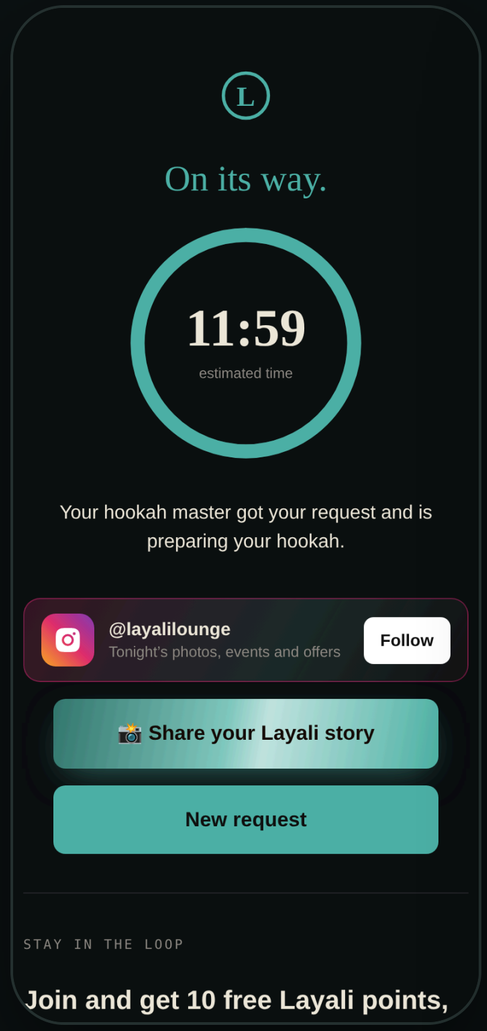
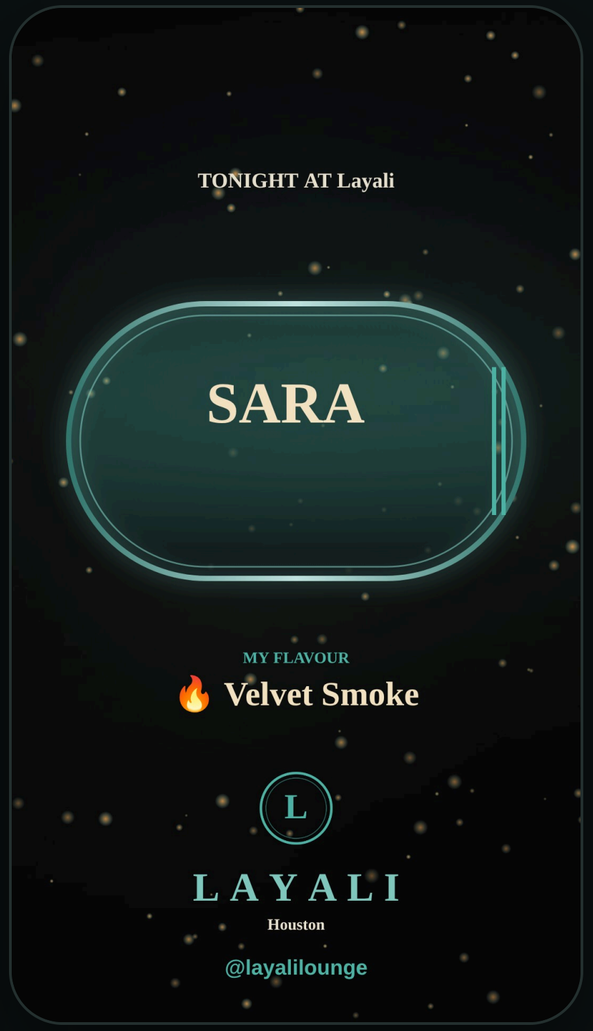
ANKH OS • PRODUCT WALKTHROUGH

Inside the system

How a night at Layali Lounge runs, screen by screen: the guest, the staff and the owner.

Demo venue • every screen in this deck is the real product





THE BIG PICTURE

One system, four screens

Guest phone

Scan the table QR, order hookah, coals, refills, rate the service.

Staff app

Orders with table and timer, coal reminders, reservations, time clock.

Owner dashboard

Tonight’s numbers live, stock alerts, daily report by email.

Website

Menu, online booking, VIP tables, rewards and birthday club.

Everything lands in **your own Google Sheet**: orders, guests, points, reservations, shifts, stock.

01

The guest

From the moment they sit down to the story they post on Instagram.

STEP 1 • SIT DOWN AND SCAN

Every table has its own QR card

The phone camera opens the order page with the table number already filled in. Nothing to download.

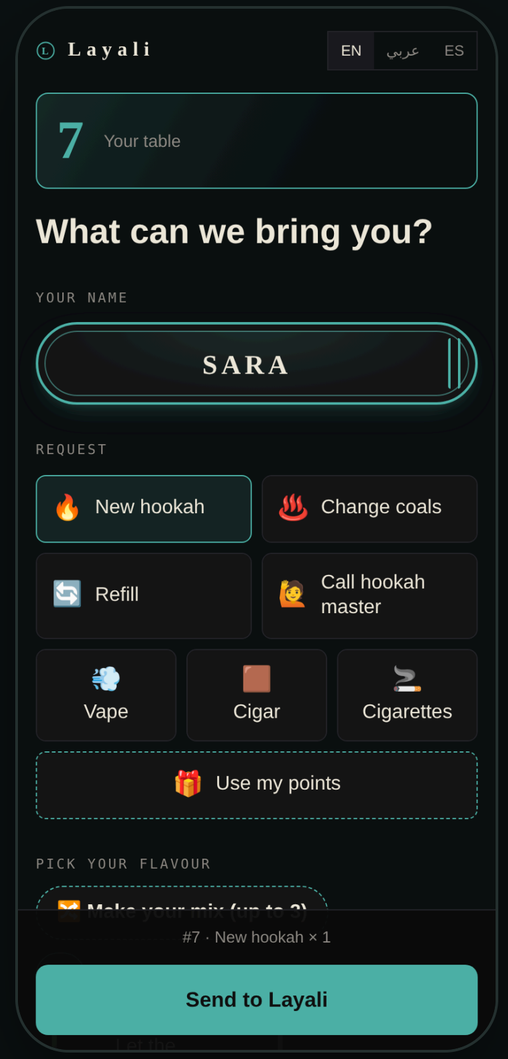
- Printed cards come ready, one per table
- Works in English, Arabic and Spanish



STEP 2 • SAY WHAT YOU NEED

Name, then one tap

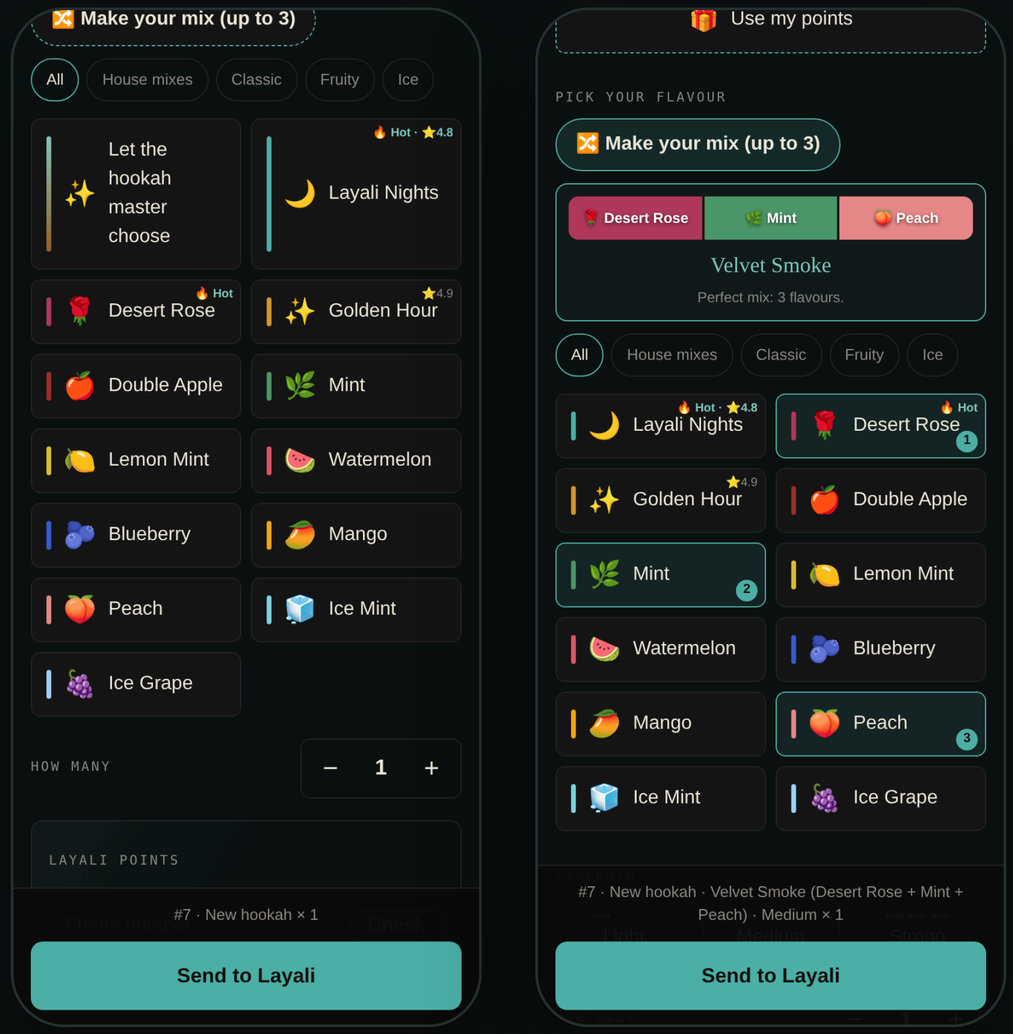
- New hookah, change coals, refill
- Call the hookah master
- Vape, cigars, cigarettes
- Use reward points



STEP 3 • PICK THE FLAVOUR

Your menu, or their own mix

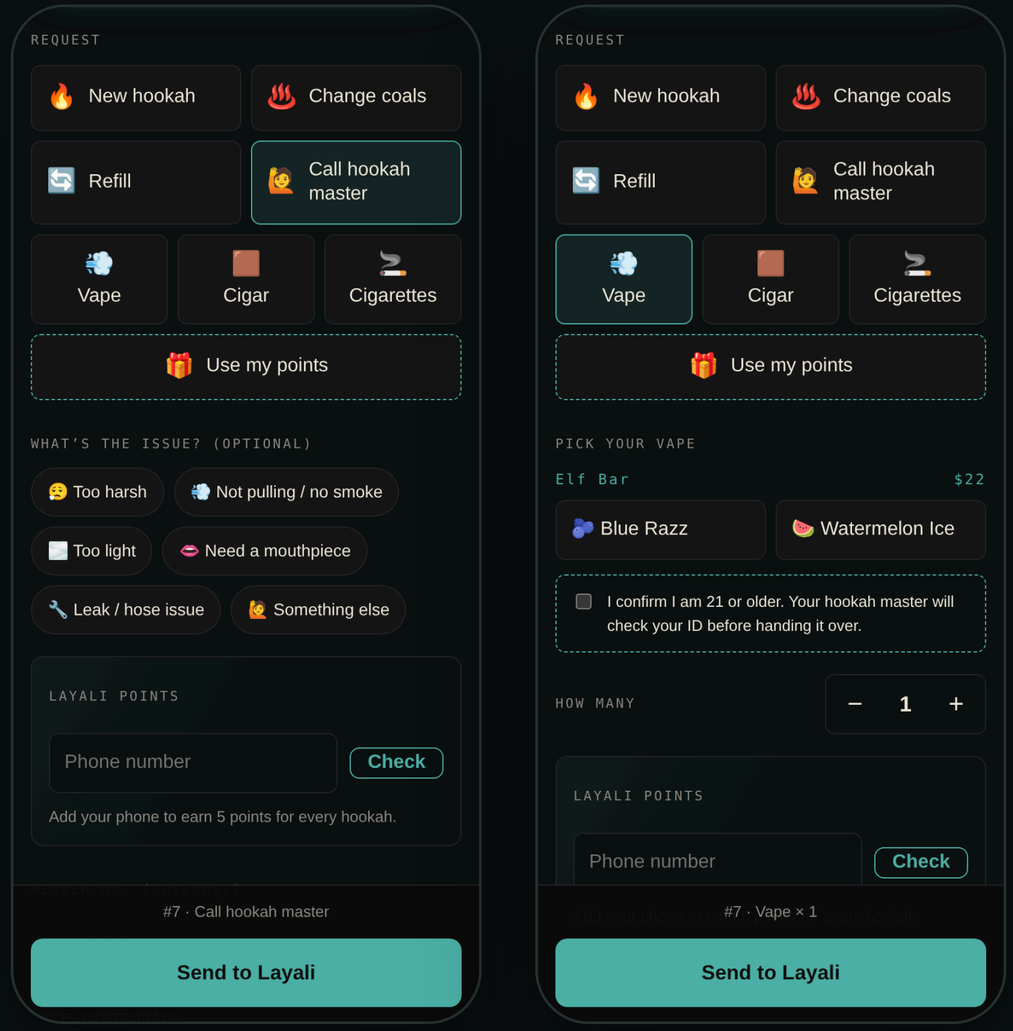
Guests see your flavours with live 🔥 Hot and ⭐ rating badges, or mix up to three into one hookah.



PROBLEMS AND EXTRAS

Fixed before they walk to the bar

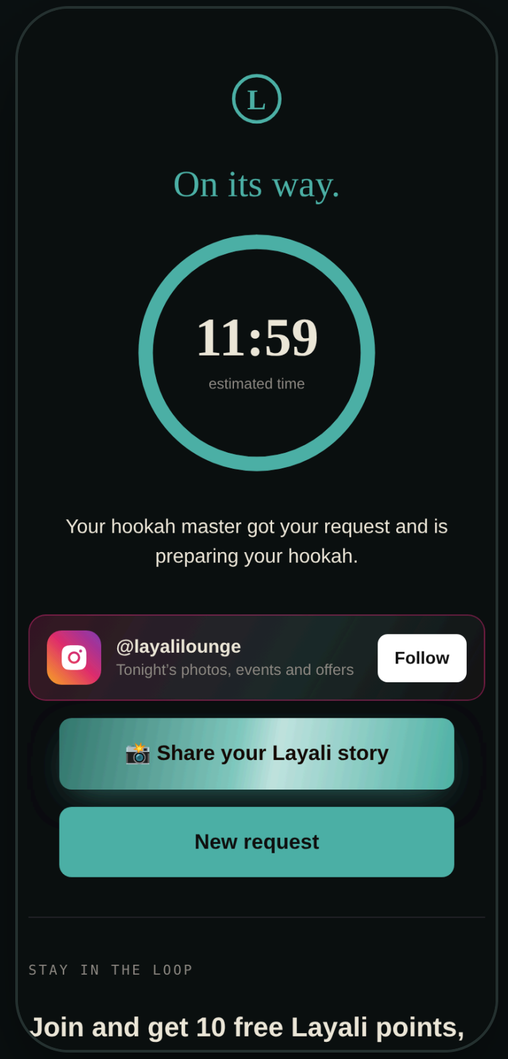
- “Not smoking well”, “too harsh”, “leak”: staff know the problem before they arrive
- Vapes and tobacco sold from the same screen, with prices



STEP 4 • SENT

A live countdown, not a guess

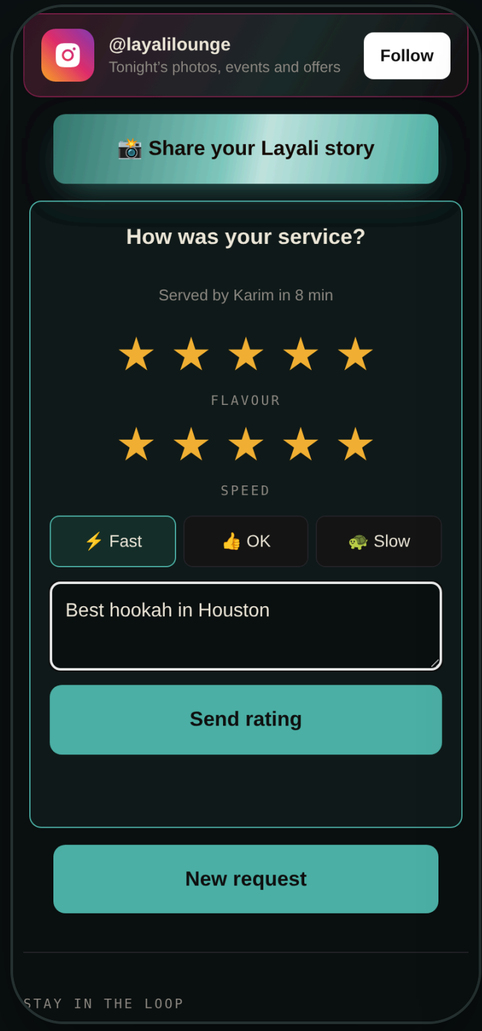
The guest sees an estimated time that updates as staff work. While they wait, one tap to follow your Instagram.

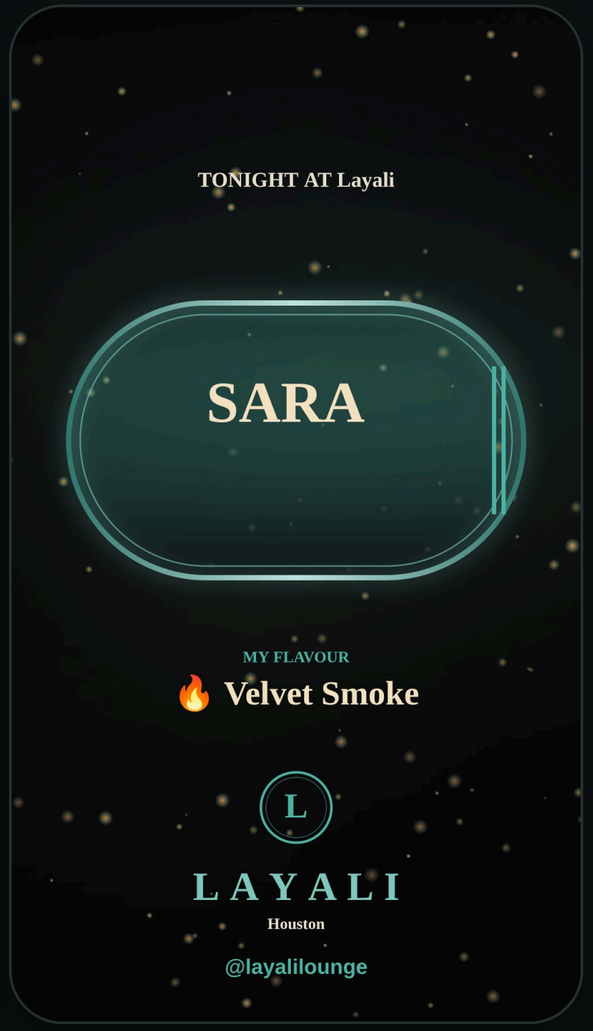


STEP 5 • SERVED

Rated, then shared

Guests rate service, flavour and speed. Then they post a story card with their name and flavour, branded with your logo.

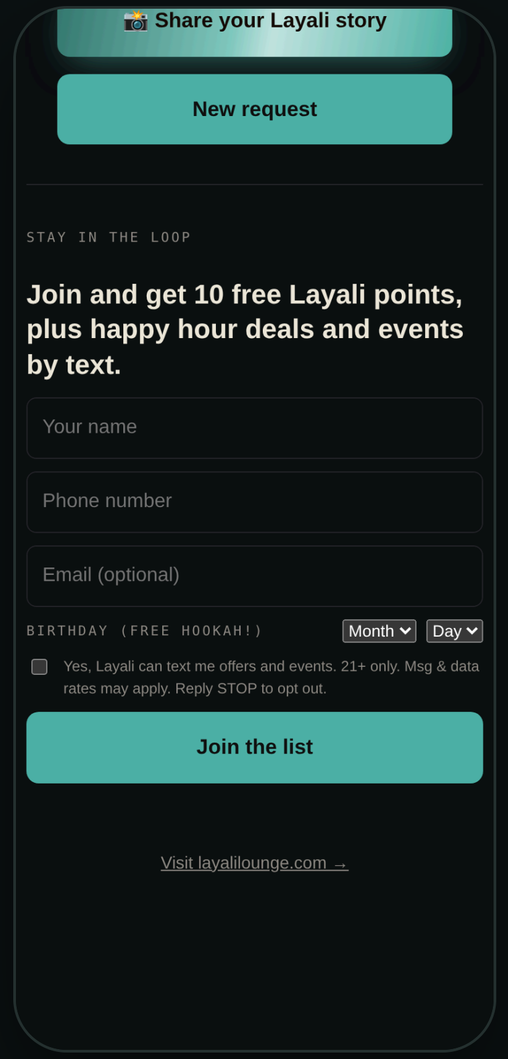




STEP 6 • STAY IN TOUCH

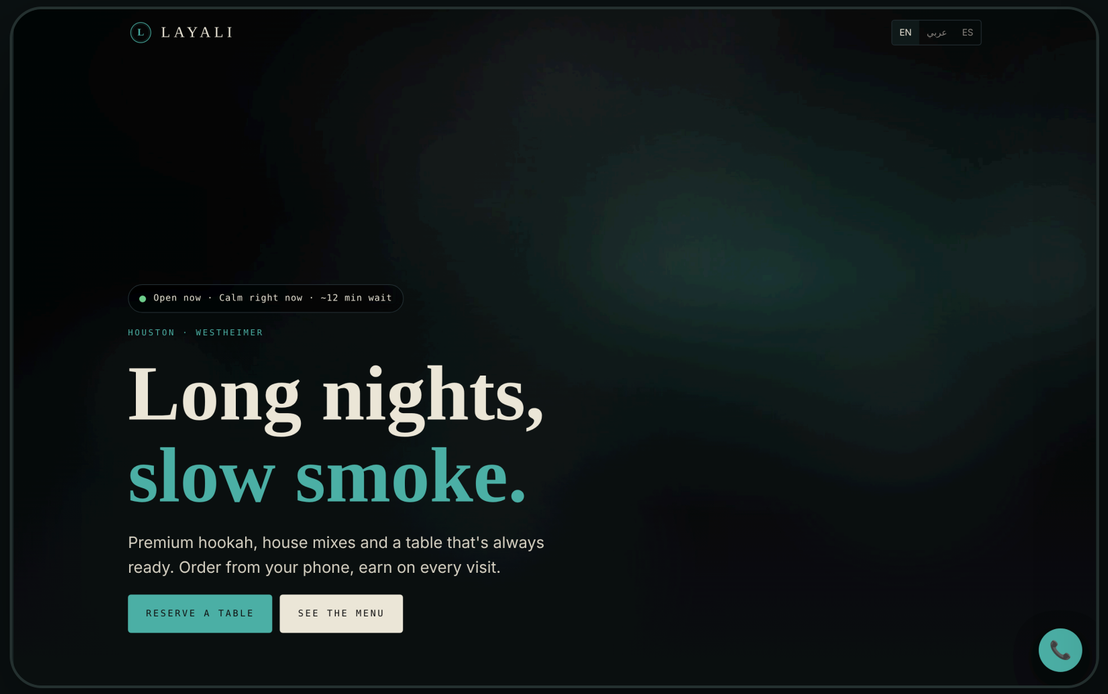
Every guest becomes a contact

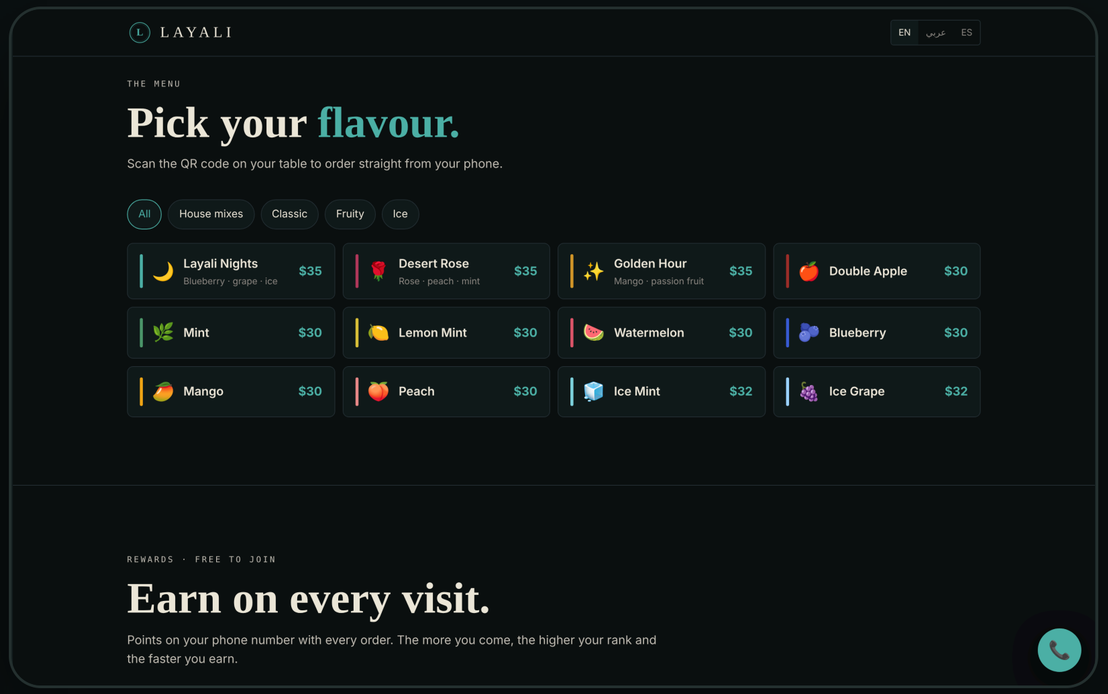
- Points on their phone number with every hookah
- Birthday club: a gift the week of their birthday
- Invite a friend: both earn points
- Win-back offer if they haven’t visited in 3 weeks



YOUR WEBSITE

Menu, booking and rewards online



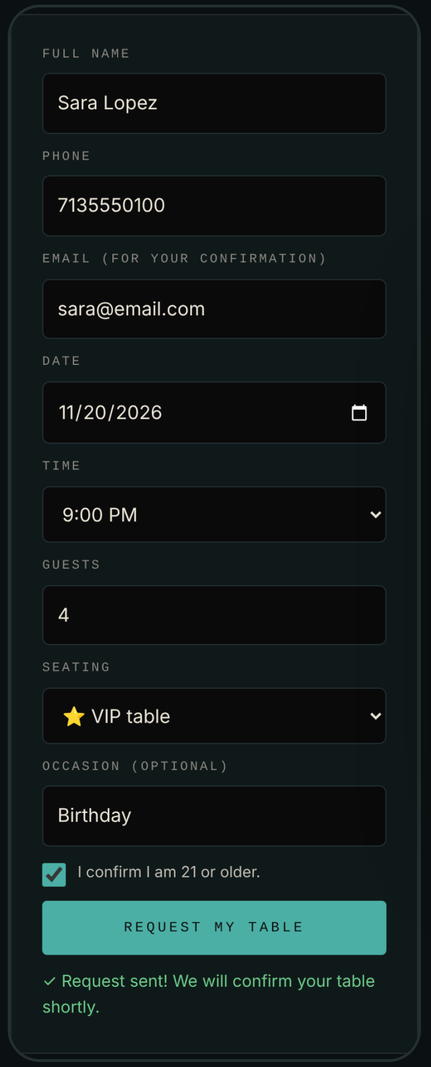


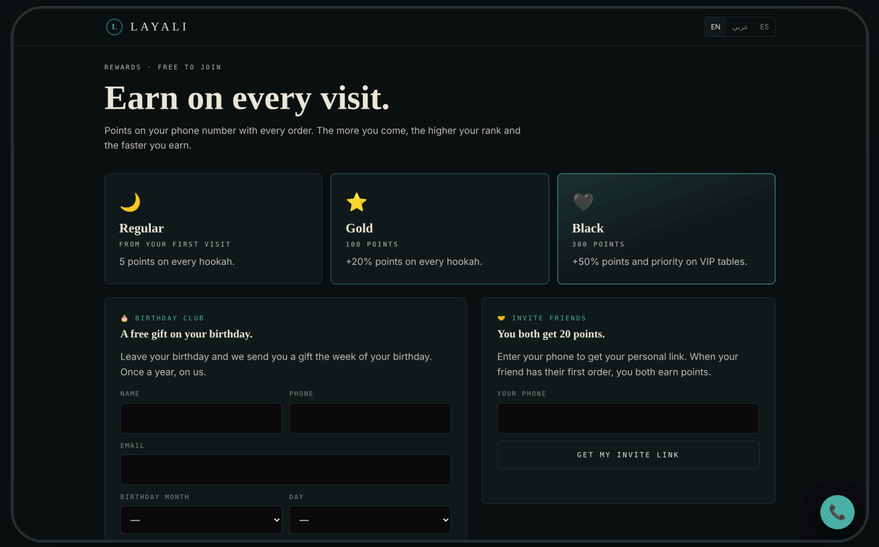
Your own domain, your colours, three languages. Shows “Open now • ~12 min wait” live from the lounge.

ONLINE RESERVATIONS

Book a table or a VIP table

Guests pick date, time, guests and seating. They get a confirmation email with a calendar invite, and a reminder on the day.





02

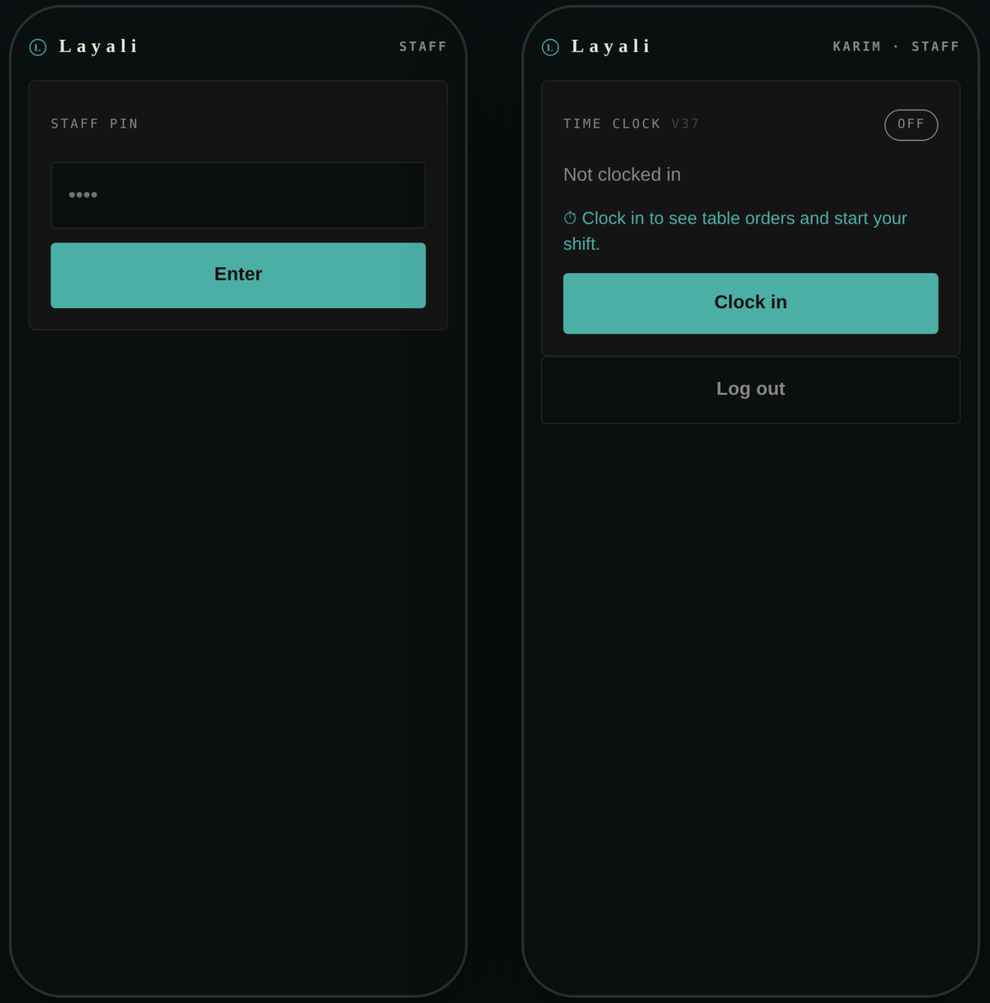
The staff

Their phone becomes the tool. No training manual needed.

START OF SHIFT

PIN in, clock in

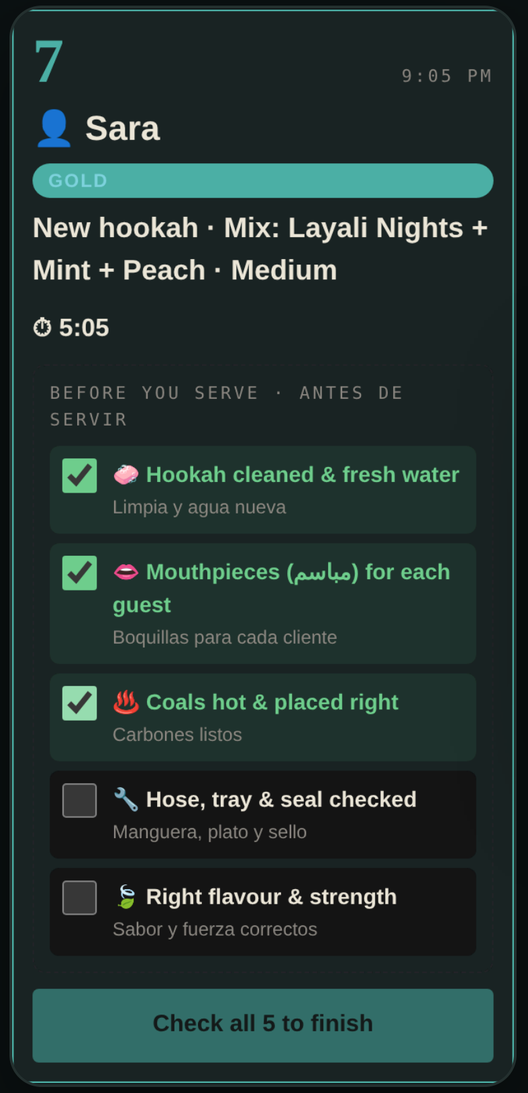
Each staff member has a 4-digit PIN. Orders only show after they clock in, so you always know who is working.

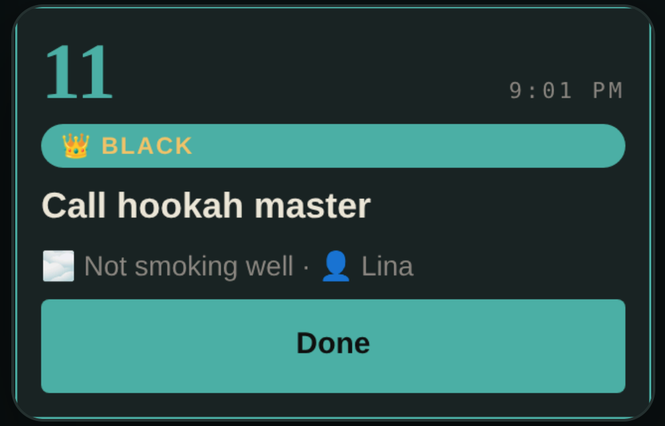


LIVE ORDERS

Table, guest, flavour and a timer

New orders ring on the phone. Gold and Black members are tagged. The hookah master must tick a 5-point checklist before “Done”.





COAL REMINDERS

Every hookah, every 20 minutes

After a hookah is served, a timer starts. When it's due, the card turns red and the phone buzzes with the table number.

- Counts how many times each table was changed
- Owner can get the alert on their phone too

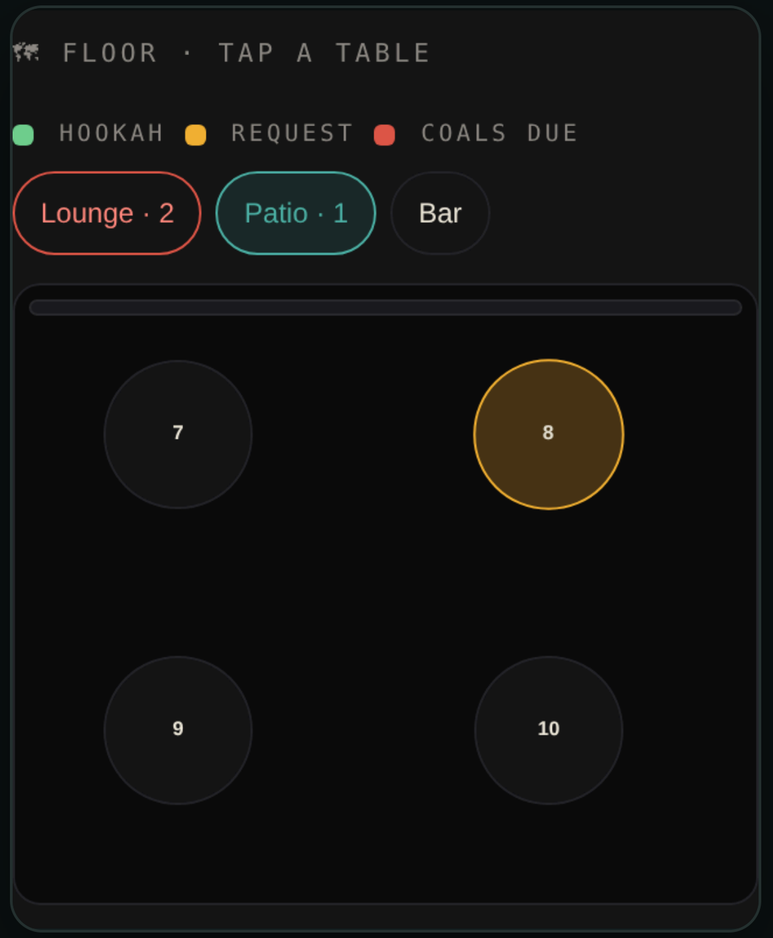


FLOOR MAP

The table lights up in front of you

Every section of the lounge on one screen. When an order comes in, the map jumps to that section and the table flashes, then keeps glowing until the order is done.

- Gold = waiting for service
- Red = coals due now
- Tap a table to jump to its order

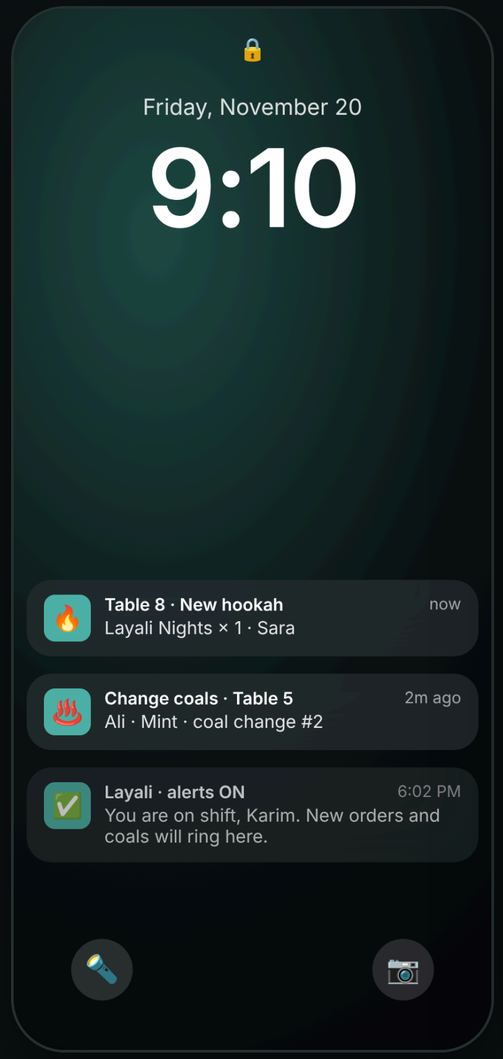


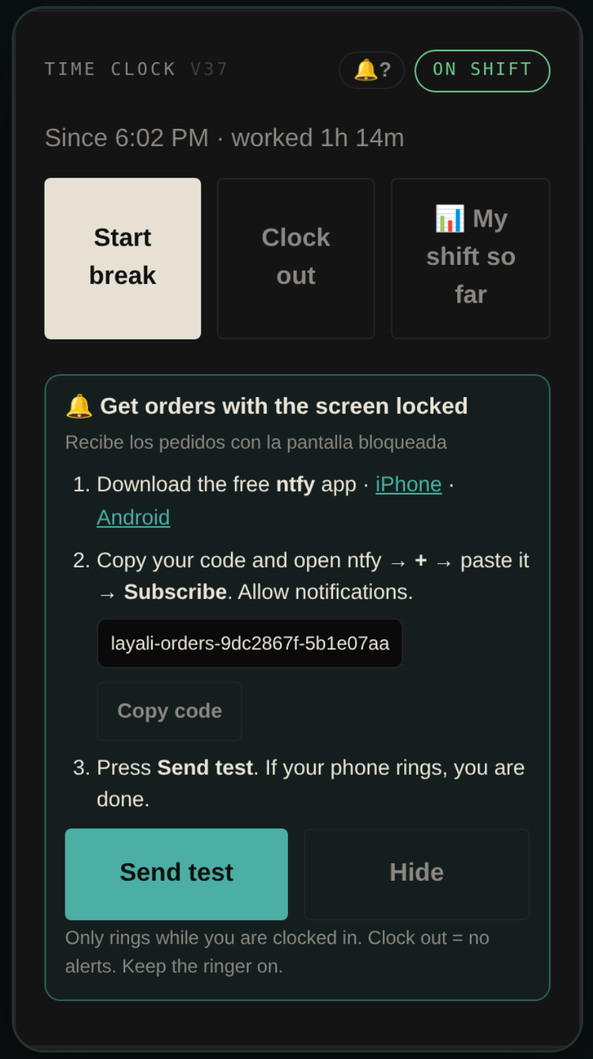
ALERTS ON THE PHONE

Rings even with the screen locked

Clock in and orders and coal reminders ring on your own phone, in your pocket. Clock out or start a break and they stop.

- One-minute setup with a free app
- Only the staff on shift are alerted

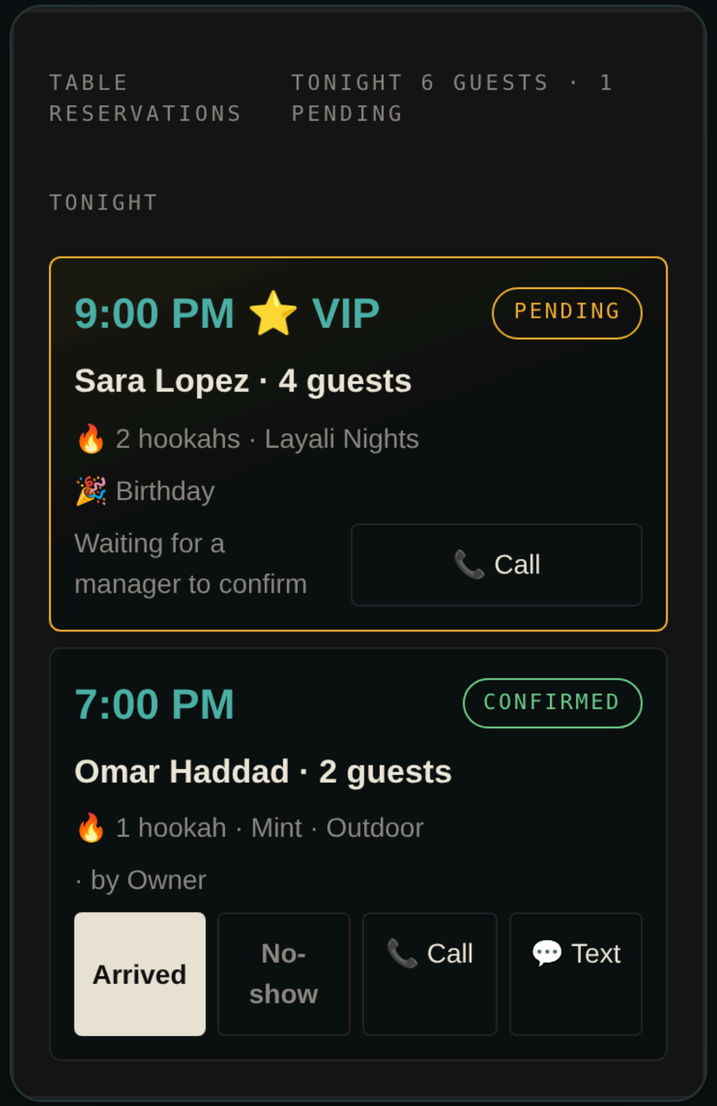




RESERVATIONS

Tonight’s bookings, one tap away

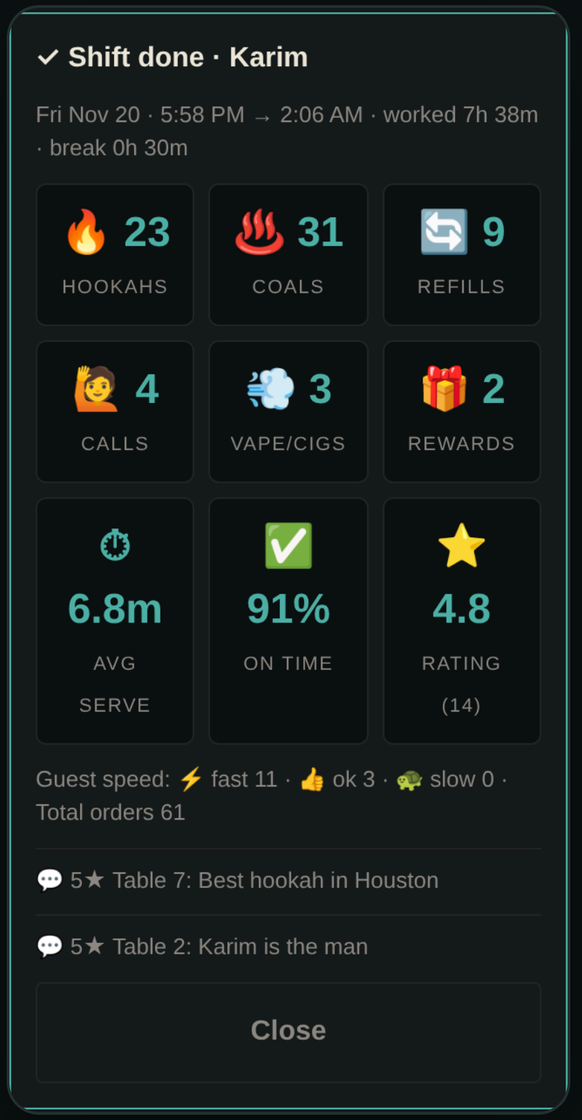
Confirm, mark arrived or no-show, call or text the guest straight from the card.



END OF SHIFT

A report for every shift

Clock out and the shift report appears: hookahs, coal changes, refills, average serve time, on-time rate and guest comments.

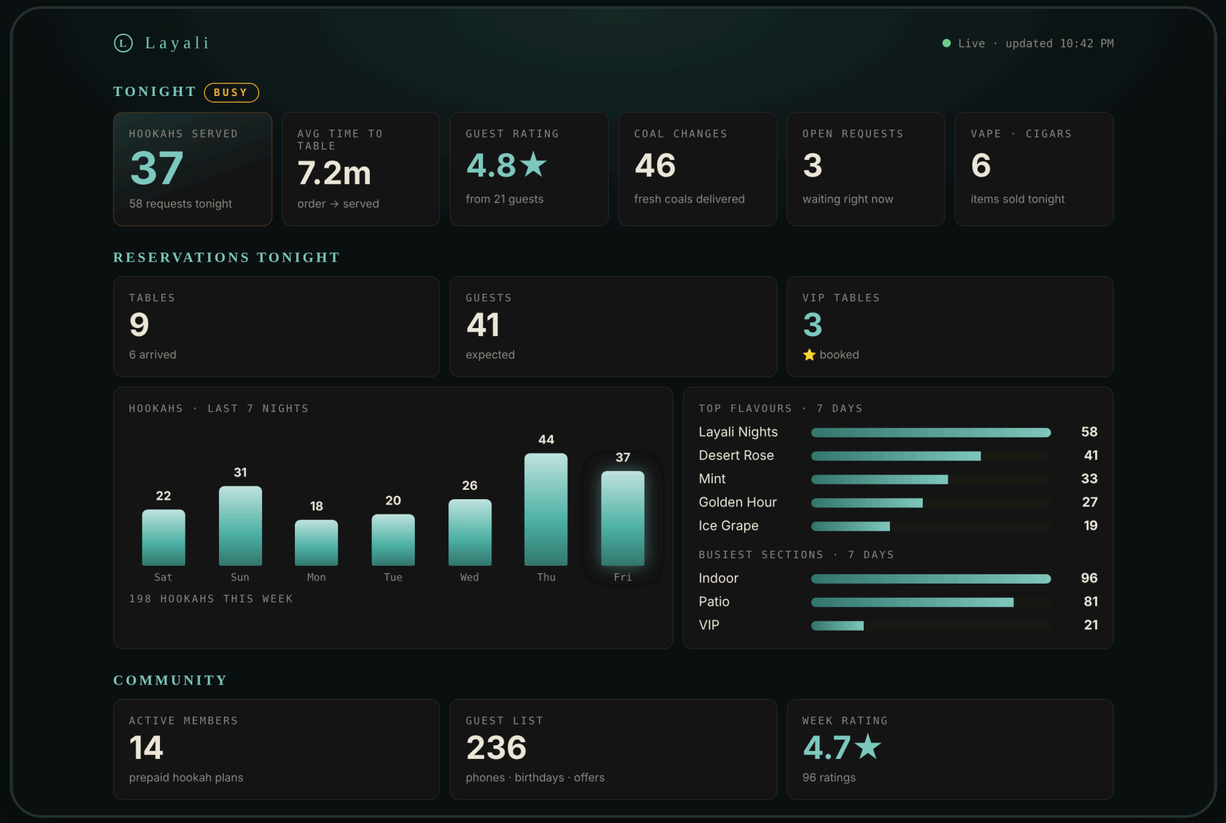


03
The owner

See the night from anywhere, without calling anyone.

LIVE DASHBOARD

Tonight, from your phone or laptop



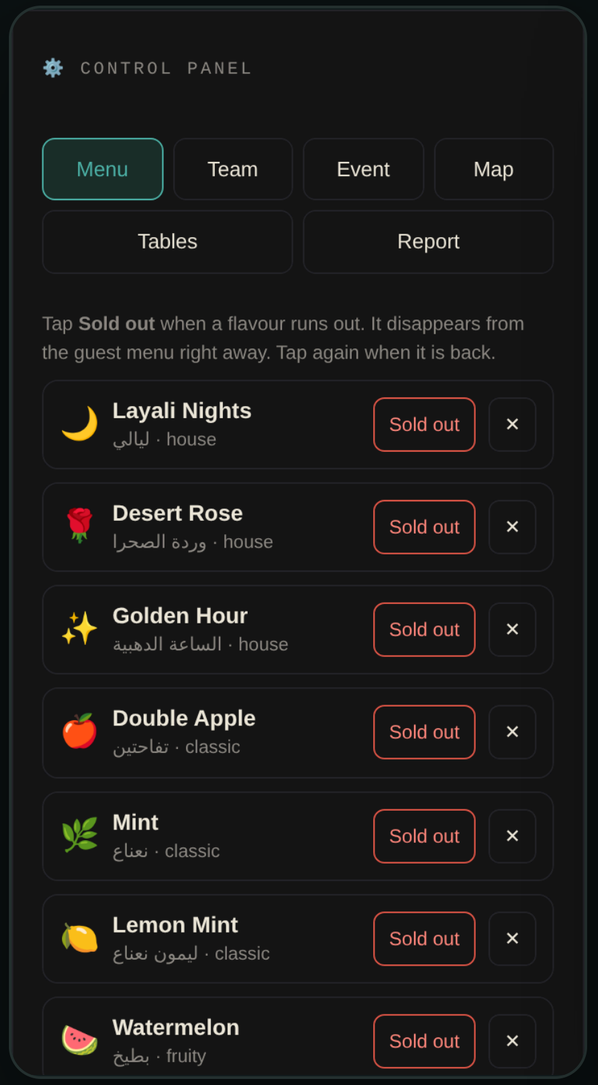
- Hookahs, rating and wait time tonight
- Reservations and VIP tables
- Top flavours and busiest sections
- Partner view: read only

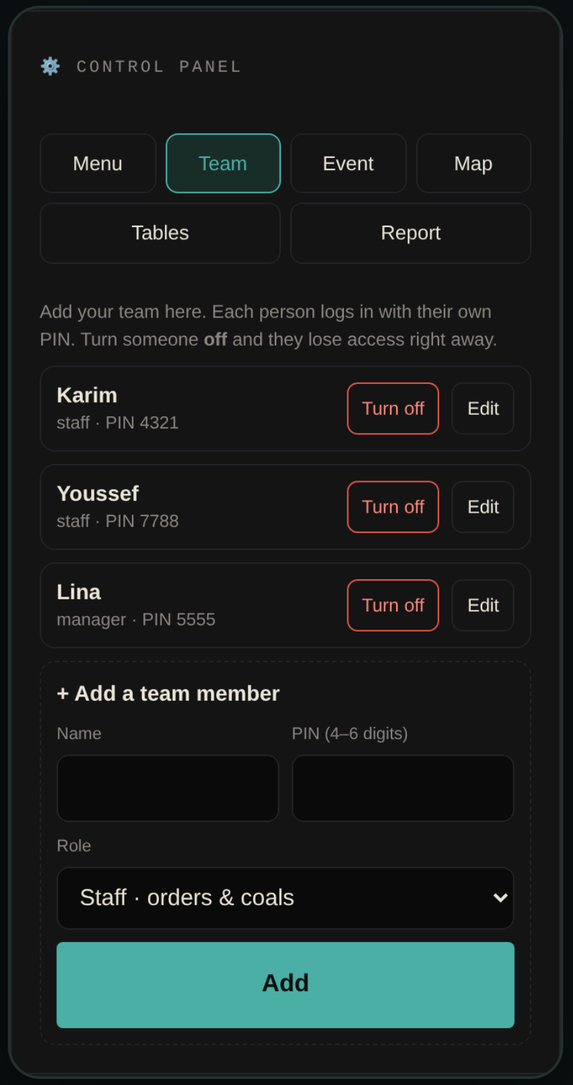
CONTROL PANEL

Change the menu tonight, from your phone

Owner and managers control the system without calling anyone. Changes reach guests in under two minutes.

- Sold out: the flavour leaves the guest menu instantly
- Add new flavours with prices
- Add or remove staff and PINs
- Turn on an event banner for guests



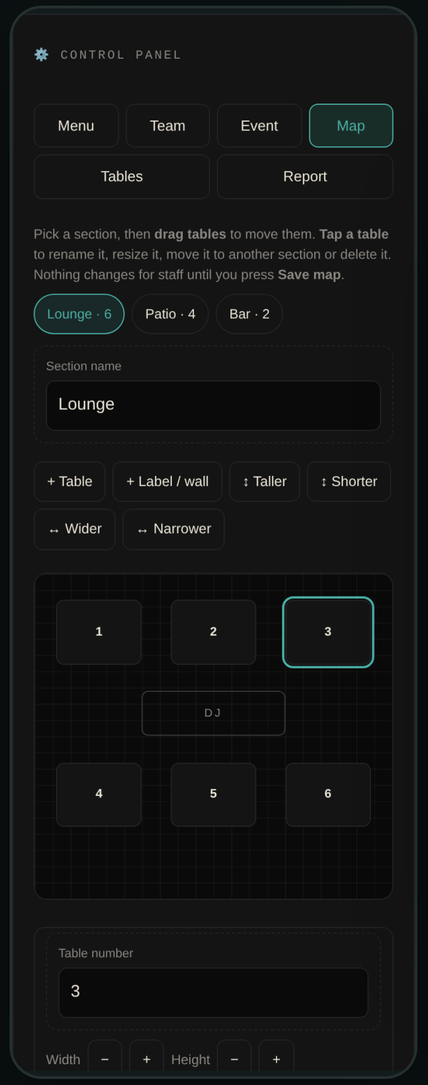


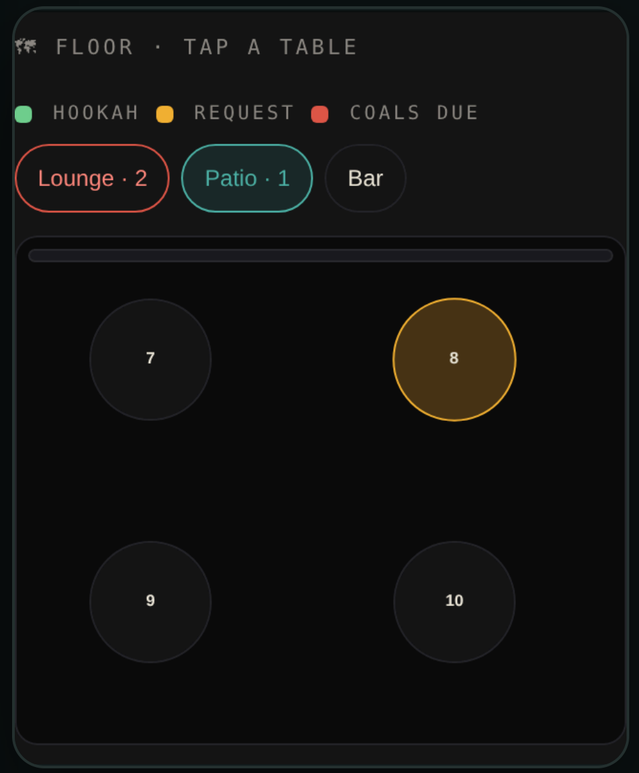
YOUR FLOOR, YOUR WAY

Draw your own floor map

Create your sections and drag the tables to where they really are. Rename, resize, move a table to another section, add the bar or the DJ.

- Works for any layout: indoor, patio, bar, VIP
- Nothing changes for staff until you save





MONTHLY REPORT

The whole month on one page

Hookahs, rating, speed, top flavours, busiest nights and hours, and the best staff. Emailed as a PDF on the 1st of every month.

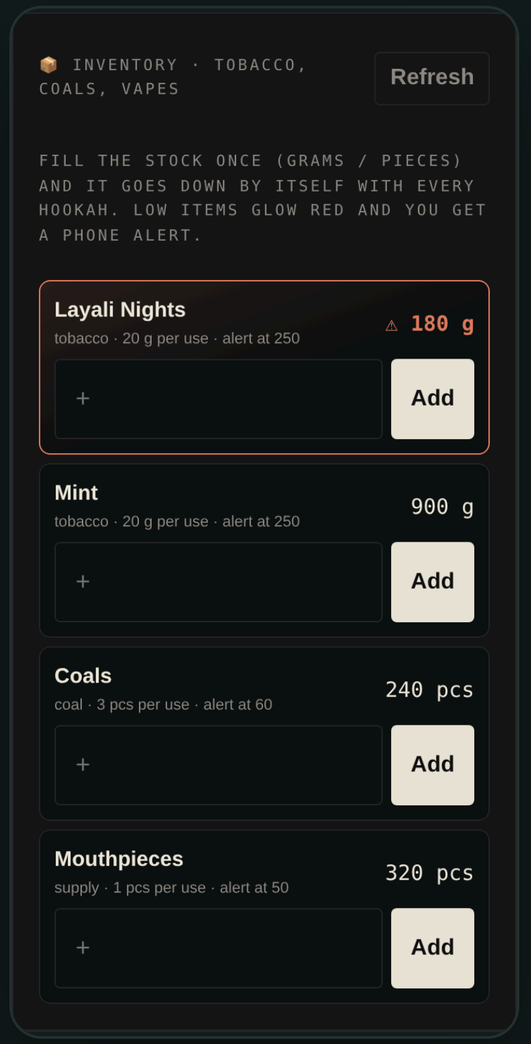
- Compared with last month
- Pick any of the last 6 months



AUTOMATIONS

Runs by itself

WHEN	WHAT HAPPENS
Every morning, 11:00	Daily report by email: last night’s hookahs, ratings, staff, stock
Every new order	Rings on the phones of staff on shift, even locked
Stock low	Email to reorder. Tobacco grams and coals go down with every hookah
1st of the month	Monthly report PDF by email
Day of booking	Reminder email to the guest
Birthday week	Gift email to the guest
3 weeks no visit	Win-back offer with bonus points



YOUR DATA

It all lives in your Google Sheet

Orders
Every request, table, staff, time, rating

Contacts
Guest list: phone, email, birthday, opt-in

Points
Reward points per phone number

Reservations
Bookings and their status

Staff • Timeclock • Shifts
PINs, roles, hours and shift reports

Inventory • Coals
Stock levels and coal changes

You own it. Open it, filter it, export it any time. No monthly software fee.

GETTING STARTED

Live in about a day

1

Your details

Name, logo, colours, menu and prices, tables, staff

2

We build it

Website, order pages, staff app and backend, in your brand

3

Connect

Your Google account, your domain

4

Print

QR cards for every table

5

Open

Test order, then go live the same night

YOUR LOUNGE, YOUR NAME

Want to see it with your logo on it?

We build a demo of your lounge with your name, colours and menu, and you try it on your own phone.

Mohamed • (305) 890-0991 • mohamed.r.yasen@gmail.com